

Terms & Conditions

Including Paid Subscription Agreement — South Asia & Middle East Edition

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Important notice. Please read these Terms carefully. By creating a UNOAH account, purchasing or renewing any paid plan, or accessing any feature of the UNOAH application or website, you confirm that you have read, understood, and agree to be legally bound by these Terms and Conditions.

Applicable to users in: India · UAE · Saudi Arabia · Kuwait · Qatar · Bahrain · Oman · Pakistan · Sri Lanka · Bangladesh · Nepal.

1. Introduction & Acceptance of Terms

Welcome to UNOAH. UNOAH is a faith-based digital platform designed to help followers of Jesus Christ deepen their spiritual lives through prayer, devotionals, community, Scripture-rooted guided meditation, and Christian content (collectively, the “Service”). UNOAH is operated by Arianext (“UNOAH”, “we”, “our”, or “us”), with a mission to create a personal, connected, and life-giving digital space for spiritual growth.

These Terms form a binding agreement between you and ARIANEXT TECHNOLOGIES PRIVATE LIMITED (“Arianext”, “we”, “us”, “our”), a company incorporated under the Companies Act, 2013, which operates and publishes the UNOAH application and related services (the “Service”). UNOAH is a brand owned by UNOAH AI LTD, a company licensed in the Dubai International Financial Centre (DIFC) (Commercial Licence No. CL13235). These Terms are intended to comply with the laws of the countries in which UNOAH operates, including India, the United Arab Emirates (UAE), the Kingdom of Saudi Arabia (KSA), and the other South Asian and Middle Eastern jurisdictions listed above.

1.1 Eligibility

Users aged 18 or above may create and manage their own UNOAH account. Users under 18 may use UNOAH only with the verifiable consent and active supervision of a parent or legal guardian, and only where permitted by applicable law. The parent or legal guardian must create or approve the account, accept these Terms on the minor's behalf, and remain responsible for the minor's use of UNOAH. UNOAH may request age and guardian verification and may restrict, suspend, or close the account if the required consent cannot be verified or is withdrawn.

1.2 Updates to These Terms

We may revise these Terms from time to time. When we make material changes, we will notify you by email or through a prominent in-app notice at least fourteen (14) days before the changes take effect. Continued use of UNOAH after the effective date of any revision constitutes your acceptance of the revised Terms. If you disagree with an update, you may cancel your subscription and delete your account before the effective date.

2. Account Registration & Security

When you register for UNOAH, you agree to:

- Provide your legal name, a valid email address, and any other required information accurately and truthfully.
- Keep your registration information current and updated.
- Maintain the confidentiality of your account credentials (email, password, and any social sign-in tokens).
- Accept full responsibility for all activities that occur under your account.
- Notify UNOAH immediately at hello@unoah.com if you suspect any unauthorised access to your account.

UNOAH reserves the right to suspend or terminate accounts that contain false information, violate these

Terms, or pose a risk to other users or to the security, integrity, or operation of the platform.

3. Faith Mission & Community Standards

UNOAH is a Christian faith platform. All content, features, and community interactions on UNOAH are designed to reflect the teachings of Jesus Christ and to encourage spiritual growth, compassion, and biblical truth. UNOAH operates as an open and voluntary faith community; participation is entirely by user choice. UNOAH respects the laws and cultural values of every country in which it operates, including the diverse religious landscapes of South Asia and the Middle East.

3.1 Community Standards

All users agree to engage with content and other users in a manner consistent with Christian values — with love, respect, grace, and truth — and specifically agree to refrain from posting hateful, abusive, sexually explicit, or violent content; to respect the diversity of Christian traditions; to refrain from promoting ideologies that contradict the platform's Christian foundation; and to comply with the laws of their home country regarding digital communications and online content.

3.2 User-Generated Content

Where UNOAH allows you to submit prayer requests, community posts, testimonies, comments, or similar materials ("User Content"), you retain ownership of your User Content. You grant UNOAH a worldwide, royalty-free, non-exclusive licence to use, reproduce, and display your User Content solely for the purpose of operating, providing, and improving the Service. You represent that your User Content does not violate any third-party rights or applicable local law.

3.3 Moderation

UNOAH reserves the right to review, moderate, remove, or restrict any User Content or user account that we determine violates these Terms, our community standards, or any applicable local law, without prior notice where necessary to protect users, the Service, or legal compliance.

3.4 Acceptable Use in Community Features — Zero Tolerance for Objectionable Content

UNOAH hosts user-generated content in features that let you interact with other users, including circles, communities, prayer requests, chat messages, events, replies, reactions, and profile names and avatars (collectively, the "Community Features"). This section supplements Sections 3.1–3.3 and Section 7 and applies to all Community Features.

Your responsibility You are solely responsible for the content you post through the Community Features. You represent that the content is yours or that you have all necessary rights to post it, and that it complies with these Terms and applicable law.

Zero tolerance UNOAH has a zero-tolerance policy for objectionable content and abusive users. In addition to the conduct prohibited under Sections 3.1 and 7, the following is prohibited on the Community Features and will be removed:

- harassment, bullying, intimidation, or targeted personal attacks;
- hate speech, or content that promotes discrimination or hostility on the basis of religion, ethnicity, nationality, caste, gender, sexual orientation, disability, or any similar protected characteristic;
- threats of violence, incitement to violence, or content that glorifies violence, terrorism, or self-harm;
- sexual, sexually explicit, nude, or pornographic content, or any content that sexualises or endangers

minors;

- illegal content, or content that promotes or facilitates illegal activity;
- spam, unsolicited advertising, phishing links, scams, multi-level marketing solicitations, chain messages, or malicious code;
- impersonation of any person, pastor, ministry, or organisation, or misrepresentation of your identity or affiliation;
- content that violates another person's privacy, including sharing another person's phone number, home address, financial information, or other personal data without consent; and
- any other content or behaviour that a reasonable person would consider objectionable, abusive, or contrary to the platform's Christian mission and community standards.

Reporting and blocking Every user is provided with in-app tools to (a) report any message, prayer post, or other user-generated content that they believe violates these Terms, and (b) block any other user, which hides that user's content from you in both directions. Reporting and blocking are available at any time from within the Community Features.

Our commitment to act within 24 hours UNOAH operates a staff moderation review queue that acts on user reports. Where content or behaviour is found to violate these Terms, we will take appropriate action — including removing the objectionable content and/or suspending or terminating the account of the abusive user — within twenty-four (24) hours of the report being received. We may act sooner and without prior notice where the content or behaviour is manifestly illegal, threatens the safety of any person, or poses a risk to the Service.

Consequences of violations Depending on the severity and history of the violation, consequences may include removal of the offending content, a warning, temporary suspension of your access to the Community Features or your account, permanent termination of your account, and, where appropriate, referral to law enforcement. Terminated users may not re-register without UNOAH's prior written consent. UNOAH's determination of what constitutes a violation is made in good faith and at its reasonable discretion.

Your agreement By using the Community Features, you agree to comply with this Section 3.4 and understand that violations will result in the consequences described above.

4. Paid Subscription Plans & Payment Terms

UNOAH offers both free and paid subscription tiers. This section applies to paid subscribers. UNOAH currently offers a Monthly Plan (billed every 30 days), an Annual Plan (billed once per year at a discounted rate), and a Family Plan where available. Current plan pricing is displayed in the app and on www.unoah.com at the time of purchase, in your local currency, inclusive of applicable taxes where required by law.

Free trial UNOAH may offer a free trial for new subscribers. At the end of the trial, your selected subscription will automatically activate and your payment method will be charged unless you cancel before the trial expires.

Billing & automatic renewal By subscribing, you authorise UNOAH or its payment processor to charge your payment method on a recurring basis at the then-current fee plus applicable taxes. Subscriptions renew automatically unless cancelled before the renewal date.

Payment methods Depending on region, UNOAH accepts UPI, credit/debit cards, net banking, and digital wallets (via Razorpay, PayU, or equivalent gateways) in India; cards, Apple Pay, and regional gateways such

as PayTabs or Telr in the UAE/KSA/GCC; and the Google Play Store or Apple App Store. Payments through Apple or Google are also subject to those platforms' billing and refund terms. UNOAH does not store your full payment card details; these are handled by PCI-DSS compliant third-party payment processors.

Price changes & taxes UNOAH will provide at least 30 days' notice of any price increase. Subscription fees may be subject to GST (India), VAT at 5% (UAE), VAT at 15% (KSA), and applicable local taxes elsewhere. The price displayed at checkout reflects the total payable, inclusive of applicable taxes where required by law.

5. Cancellation & Refund Policy

You may cancel your subscription at any time through the UNOAH app settings, your Apple App Store or Google Play Store account settings, or by contacting hello@unoah.com. Cancellation takes effect at the end of the current billing period; you retain premium access until then. For Annual Plans, no pro-rata refunds are issued for unused months except where required by applicable law.

Subscription fees are generally non-refundable. UNOAH will consider refund requests where a technical error caused a duplicate or incorrect charge, where a charge was processed after a timely cancellation due to UNOAH's error, or where a refund is required by mandatory consumer protection law (including India's Consumer Protection Act, 2019; UAE Federal Law No. 15 of 2020; and applicable Saudi consumer laws). Refund requests must be submitted to billing@unoah.com within fourteen (14) days of the charge. Where a subscription was purchased through Apple or Google, refund requests must be directed to those platforms. If UNOAH terminates your subscription for reasons not attributable to your breach, UNOAH will provide a pro-rata refund for any prepaid unused portion where required by applicable law.

6. Intellectual Property

The UNOAH application, website, brand name, logo, and all platform-provided content — including audio recordings, devotionals, guided prayers, Scripture readings, music, artwork, and written material ("UNOAH Content") — are protected by copyright, trademark, and other intellectual property laws, owned by or licensed to Arianext. Subject to your compliance with these Terms, UNOAH grants you a personal, non-exclusive, non-transferable, revocable licence to access UNOAH Content for your own private, non-commercial spiritual use. You may not copy, redistribute, reverse-engineer, remove proprietary notices from, or commercially exploit UNOAH Content without express written permission.

7. Prohibited Conduct

You agree that you will not use UNOAH to:

- Impersonate any person, entity, pastor, ministry, or religious leader.
- Harass, threaten, bully, or intimidate other users.
- Upload viruses, malware, or any code designed to harm the Service.
- Attempt to gain unauthorised access to UNOAH systems, accounts, or data — a criminal offence under India's Information Technology Act, 2000, the UAE Cybercrime Law, and the KSA Anti-Cyber Crime Law.
- Engage in commercial solicitation, spam, chain messages, or MLM.
- Collect or scrape personal data of other users without consent.
- Use automated scripts, bots, or scrapers to interact with the Service.
- Share content that defames, insults, wounds religious feelings, or provokes religious discord, including

conduct prohibited under applicable local law.

- Use UNOAH for unlawful religious solicitation, political mobilisation, or any activity that violates local restrictions on religious expression, online speech, public order, or digital communications.
- Share your account credentials with others.

8. Privacy & Personal Data Protection

UNOAH takes your privacy seriously. Our full Privacy Policy is incorporated into these Terms by reference. Where consent is required by applicable law, UNOAH will seek consent through appropriate notices and affirmative user action.

India (DPDP Act & IT Act) UNOAH processes personal data in accordance with the Digital Personal Data Protection Act, 2023, the DPDP Rules, 2025, and the Information Technology Act, 2000. You have the right to access, correct, and request erasure of your personal data, to withdraw consent at any time, and to nominate an individual to exercise your rights in the event of death or incapacity. UNOAH will respond to rights requests and privacy grievances within the timelines required by applicable law and, where no shorter mandatory period applies, within ninety (90) days. We do not sell your personal data.

Other jurisdictions For users in the UAE, UNOAH complies with Federal Decree-Law No. 45 of 2021 (UAE PDPL); in the KSA, with the Personal Data Protection Law overseen by SDAIA; and in other GCC and South Asian countries, with applicable national law (applying the UAE PDPL or India's DPDP Act as a baseline where no comprehensive framework exists).

Children's data In all covered jurisdictions, UNOAH treats any user under 18 as a child and does not knowingly process a child's personal data without verifiable parental or guardian consent. UNOAH does not engage in tracking, behavioural monitoring, or targeted advertising of children. Contact privacy@unoah.com if you believe we have inadvertently processed a child's data.

India grievance redressal UNOAH's India grievance-redressal contact details are provided in Section 18. Users in India may contact grievance-india@unoah.com to exercise applicable rights and may escalate to the competent authority where available.

9. Disclaimers

UNOAH provides spiritual encouragement, devotional content, and community support. UNOAH Content is not a substitute for professional pastoral counselling, mental health therapy, medical advice, legal advice, or any other professional service. If you are in crisis, please contact a qualified professional or local emergency service immediately. The Service is provided "as is" and "as available" without warranties of any kind. UNOAH presents Christian content reflecting a broad evangelical perspective and does not endorse any specific denomination.

10. Limitation of Liability

To the maximum extent permitted by applicable law, Arianext and its officers, directors, employees, agents, licensors, and service providers shall not be liable for any indirect, incidental, special, consequential, punitive, or exemplary damages. In no event shall UNOAH's total aggregate liability exceed the greater of (a) the total subscription fees paid by you in the twelve (12) months preceding the claim, or (b) INR 5,000 (or the equivalent in your local currency). Nothing limits liability for fraud, gross negligence, death, or personal injury caused by our negligence, or any liability that cannot be excluded under applicable mandatory law.

11. Indemnification

You agree to defend, indemnify, and hold harmless Arianext and its affiliates, officers, directors, employees, and agents from any claims, liabilities, damages, losses, costs, and expenses (including reasonable legal fees) arising out of your use of the Service in violation of these Terms, your User Content, or your violation of any applicable law or third-party rights.

12. Third-Party Links & Integrated Services

UNOAH may contain links to or integrations with third-party websites, applications, or services. These are provided for convenience only and do not constitute an endorsement. We do not control and assume no responsibility for the content, privacy policies, or practices of any third-party service.

13. Consumer Protection Compliance

UNOAH complies with the consumer protection laws of every jurisdiction in which it operates, including India's Consumer Protection Act, 2019 and E-Commerce Rules, 2020; UAE Federal Law No. 15 of 2020 and the E-Commerce Law; and applicable Saudi consumer and e-commerce laws. Our legal name, registered address, contact information, subscription terms, and grievance contact are disclosed in these Terms and will be displayed clearly before purchase. Indian users may approach the NCDRC or the applicable State Commission if a dispute cannot be resolved internally.

14. Term & Termination

These Terms take effect when you first access or register for UNOAH and remain in effect until terminated. You may terminate by cancelling your subscription and deleting your account. UNOAH may terminate or suspend access for breach, suspected fraud, or other cause at its sole reasonable discretion. Provisions that by their nature should survive termination — including intellectual property rights, disclaimers, limitation of liability, indemnification, consumer rights, and governing law — continue to apply.

15. Governing Law & Dispute Resolution

These Terms are governed by the laws applicable to your country of residence at the time of registration (India; the UAE; the KSA; or other applicable South Asian jurisdictions). Before any formal proceeding, both parties agree to attempt informal resolution for 30 days by contacting hello@unoah.com. For India, unresolved disputes are referred to arbitration under the Arbitration and Conciliation Act, 1996, seated in Bengaluru. For the UAE and GCC, disputes may be referred to the Dubai International Arbitration Centre (DIAC), seated in Dubai. For the KSA, disputes are resolved under Saudi law, potentially via the Saudi Center for Commercial Arbitration (SCCA). To the extent permitted by applicable law, disputes are resolved on an individual basis and not as part of any class or collective action.

16. Language & Accessibility

These Terms are made available in English. Where required by applicable local law, UNOAH will provide translations of key notices. If there is any inconsistency between the English version and a translation, the English version prevails except where local law requires otherwise. Contact hello@unoah.com for an alternative language or accessible format.

17. General Provisions

These Terms, together with the Privacy Policy, constitute the entire agreement between you and UNOAH and supersede all prior agreements. If any provision is held invalid, it will be modified or severed to the minimum extent necessary, and the remaining provisions continue in full force. UNOAH's failure to enforce any provision is not a waiver. You may not assign your rights without UNOAH's consent; UNOAH may assign its rights, including in a merger or acquisition. UNOAH is not liable for delays caused by events outside our reasonable control. By registering, you consent to receive communications electronically via email, push notifications, or in-app messages.

18. Contact, Grievance Redressal & Support

- General support: hello@unoah.com
- Privacy & data requests: privacy@unoah.com
- Subscription & billing: billing@unoah.com
- India Grievance Officer: grievance-india@unoah.com
- Middle East enquiries: me@unoah.com
- Website: www.unoah.com

Operator details

- ARIANEXT TECHNOLOGIES PRIVATE LIMITED
- Registered office: No. 246/21, 1st Floor, Vengaivasal Main Road, Rajakilpakkam, Kanchipuram, Tamil Nadu, India 600073.
- CIN: U62011TN2025PTC176553
- GSTIN: 33ABCCA0833D1ZE
- Grievance Officer: Viswaraj M, Grievance Officer (Chief of Product, Technology), grievance-india@unoah.com