

Privacy Policy — Common Terms

The parts that apply to every UNOAH product

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1. Who is responsible for your data

The UNOAH application, www.unoah.com and related services (the “Service”) are provided by UNOAH AI LIMITED (“UNOAH”, “we”, “us”, “our”), a company incorporated in Ireland. UNOAH AI LIMITED is the controller of your personal data under the EU General Data Protection Regulation (GDPR) and the Irish Data Protection Acts 1988 to 2018, and the Data Fiduciary for it under India’s Digital Personal Data Protection Act, 2023.

- Registered office: 1 Station Road, Newbridge, W12 C434, Ireland
- Company number: 826729 (Companies Registration Office, Ireland)

For any privacy matter, contact privacy@unoah.com.

If you live in India

Our Grievance Officer for users in India, under the Digital Personal Data Protection Act, 2023 and the Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021:

- Name: Viswaraj M
- Designation: Grievance Officer
- Email: grievance-india@unoah.com

2. Messages we send you

Service messages. We send you messages you need in order to use the Service: sign-in codes, security alerts, receipts and notices about your plan, replies to your requests, and notice of important changes to these documents. You cannot opt out of them while you have an account.

Notifications. Push notifications, such as prayer reminders, the daily verse and community activity, are sent only if you allow notifications on your device, and you can choose which ones you receive in the app’s settings.

Marketing emails about the AI Bible Companion. We send news and offers by email only if you opt in, and every such email has a link to unsubscribe.

UNOAH Union emails. If you have a Union profile, we email you about your matches, new messages and Union news. You can stop any of them with the unsubscribe link in each email, and one unsubscribe stops all Union emails except service messages.

Where the law of the country you live in requires your consent before we send a kind of message, we ask for it first.

3. Cookies and similar technologies

Our websites (www.unoah.com, the AI Bible Companion web app and the UNOAH Union site) use cookies and similar technologies, such as your browser’s local storage. Some are needed for the site to work; the rest are used only if you agree.

Always on — needed for the site to work

- `unoah_consent` — remembers your cookie choices. First party, one (1) year.
- `sid` and `union_sid` — keep you signed in to the AI Bible Companion web app and the Union site. First

party, for your session.

- Local storage — keeps your sign-in, your region, your preferred Bible version and unsent drafts on your device. It stays until you sign out or clear it.
- Cloudflare Turnstile — checks that a person, not an automated script, is signing in, signing up or sending a form. Cloudflare processes your IP address and browser details for this.
- Sentry — records errors on the web apps so we can fix them. For a small share of visits, and for visits where an error happens, it records a replay of the page with all text masked and images blocked.

Only if you agree — “Share usage data”

- Google Analytics and Firebase Analytics (Google) — how the sites are used. Cookies `_ga` and `_ga_<id>`, up to two (2) years.
- Meta Pixel (Meta Platforms) — measures visits from our campaigns on Facebook and Instagram. Cookies `_fbp` and `_fbc`, up to ninety (90) days.
- AppsFlyer — on the AI Bible Companion web app, measures which campaign or invitation brought you to us.

We do not use Google advertising cookies. When you press play on a video on our site, it is played by YouTube (Google), which may set its own cookies under Google's privacy policy.

Your choice You can change your choice at any time with “Privacy settings” at the bottom of every page. When you withdraw, we stop loading these tools and delete their cookies from our sites. Cookies the providers set on their own sites are controlled in your browser and on those sites.

4. Data retention

We retain your personal data for as long as your account is active and as needed to provide the Service. When you delete your account, we delete or irreversibly anonymise your personal data, except for the limited records described below and records we are required to keep to comply with legal, tax, accounting, or security obligations.

How deletion works

When you ask us to delete your account, we may first hold the request for a short cooling-off period of no more than fourteen (14) days. If we do, we email you a link that lets you cancel the request during that period, and we may suspend sign-in to your account while the request is pending. We complete the deletion within one (1) month of your request.

Some UNOAH products let you delete only your profile in that product — for example, your UNOAH Union profile — and keep your UNOAH account. This deletes that product's data and leaves the rest of your account in place.

What we keep after you delete your account

- A record of the consents you gave — which notice you accepted and when, with the technical details recorded at the time, such as your IP address and device. It is our evidence that we asked you.
- Audit records of actions taken on your account, with your identity removed.
- Records we must keep by law, such as transaction and tax records for paid plans, for the period the law requires.

- A deletion record, kept for one hundred and eighty (180) days, as described below.

The deletion record (180 days)

When you delete your whole UNOAH account, we keep a small deletion record for one hundred and eighty (180) days. It holds only: a keyed, one-way hash of the email address and/or phone number you signed in with; the date your account was deleted; whether the account used a free trial or a paid subscription; and how much the account had used, in total, of the features that have a limit on your plan. It does not hold your name, your email address or phone number in readable form, or any of your content.

We keep it for one purpose: so that deleting an account and registering again does not reset free allowances or give a second free trial. If you register again with the same email address or phone number within 180 days, we use the record only to carry that trial status and those usage totals over to your new account. We do not use it to identify you, to contact you, or for any other purpose. After 180 days it is permanently deleted.

We keep the deletion record to prevent fraud and abuse of the Service, relying on the legitimate uses and legitimate interests that applicable law allows for that purpose. Deleting only a product profile, such as your UNOAH Union profile, does not create a deletion record.

5. Your rights

You have the right to access your personal data and get a copy of it; to correct it; to have it erased; to restrict our use of it or object to it, including where we rely on our legitimate interests; to receive the data you gave us in a portable format; and to withdraw your consent at any time, without affecting processing already carried out. Under India's DPDP Act you may also nominate an individual to exercise your rights in the event of death or incapacity.

To exercise any right, contact privacy@unoah.com, or use the in-app controls. You can request account deletion at any time at <https://unoah.com/delete-account> or from within the app; "Data retention" above explains how deletion works and what we keep. We complete account deletion within one (1) month of your request. We respond to other requests within one (1) month of receiving them. Where a request is complex, or we receive many, we may extend that by up to two (2) further months; if we do, we tell you within the first month and explain why. We may ask for information to confirm your identity before we act on a request.

You also have the right to complain to a supervisory authority, including the Data Protection Commission in Ireland. Their details are under "Contact" below.

6. Minimum age and children

You must be at least thirteen (13) years old to create an UNOAH account. If you live in the European Economic Area, you must be at least sixteen (16). Where the law of the country you live in sets a higher minimum age, or requires the consent of a parent or guardian below a certain age, that rule applies instead.

India Under India's Digital Personal Data Protection Act, 2023, anyone under eighteen (18) is a child. If you live in India and are under 18, you may hold an account only after a parent or legal guardian has given verifiable consent. Until we offer a way to give that consent, accounts in India are available from age 18.

Adults only Some parts of the Service are only for users aged eighteen (18) or over, wherever they live: community features (circles, communities, the Prayer Room and messages with other members) and UNOAH Union. If you are under 18, we do not collect or share your device's advertising identifier for install attribution, and we do not use your personal data for advertising.

We rely on the date of birth you give us. If we learn that we hold personal data about someone below the minimum age that applies to them, or without a parent's consent that the law requires, we delete it. A parent or guardian who believes their child has an account can ask us to delete it at privacy@unoah.com.

Where a parent or guardian has given consent for a child, they may ask to access, correct or delete the child's personal data, and may withdraw that consent at any time.

7. Security

We implement appropriate technical and organisational measures to protect your data, including encryption in transit (TLS), hashing of direct identifiers before analytics, access controls, and monitoring. No method of transmission or storage is completely secure; if a personal data breach happens, we report it to the authorities the law requires — including the Data Protection Commission in Ireland and the Data Protection Board of India — and we tell the people affected without delay, with what happened, what it may mean for them and what we are doing about it. In India, we tell every person affected by any breach.

8. Changes to this policy

We may update this Privacy Policy from time to time. For material changes, we will provide notice by email or a prominent in-app notice at least fourteen (14) days before they take effect.

9. Contact

- Privacy & data requests: privacy@unoah.com
- India Grievance Officer: grievance-india@unoah.com
- General support: hello@unoah.com
- Supervisory authorities: Data Protection Commission, Ireland (dataprotection.ie); the supervisory authority where you live or work in the EEA or the UK; Data Protection Board of India; UAE Data Office (dataoffice.ae); KSA SDAIA (sdaia.gov.sa).