

Privacy Policy — Common Terms

The parts that apply to every UNOAH product

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1. Who is responsible for your data

The UNOAH application, www.unoah.com and related services (the “Service”) are provided by UNOAH AI LIMITED (“UNOAH”, “we”, “us”, “our”), a company incorporated in Ireland. UNOAH AI LIMITED is the controller of your personal data under the EU General Data Protection Regulation (GDPR) and the Irish Data Protection Acts 1988 to 2018, and the Data Fiduciary for it under India’s Digital Personal Data Protection Act, 2023.

- Registered office: 1 Station Road, Newbridge, W12 C434, Ireland
- Company number: 826729 (Companies Registration Office, Ireland)

For any privacy matter, contact privacy@unoah.com.

Grievance Officer for users in India (in accordance with the DPDP Act, 2023):

- Name: Viswaraj M
- Designation: Grievance Officer (Chief of Product, Technology)
- Email: grievance-india@unoah.com
- Address: as per the registered office above.

2. Data retention

We retain your personal data for as long as your account is active and as needed to provide the Service. When you delete your account, we delete or irreversibly anonymise your personal data within a reasonable period, except where we are required to retain certain records to comply with legal, tax, accounting, or security obligations.

3. Your rights

You have the right to access your personal data and get a copy of it; to correct it; to have it erased; to restrict our use of it or object to it, including where we rely on our legitimate interests; to receive the data you gave us in a portable format; and to withdraw your consent at any time, without affecting processing already carried out. Under India’s DPDP Act you may also nominate an individual to exercise your rights in the event of death or incapacity.

To exercise any right, contact privacy@unoah.com or use the in-app controls. You can request account deletion at any time at <https://unoah.com/delete-account> or from within the app. We respond to requests within one (1) month of receiving them. Where a request is complex, or we receive many, we may extend that by up to two (2) further months; if we do, we tell you within the first month and explain why. We may ask for information to confirm your identity before we act on a request.

You also have the right to complain to a supervisory authority, including the Data Protection Commission in Ireland. Their details are under “Contact” below.

4. Children

UNOAH may collect and process the personal data of users under 18 only with verifiable consent from a parent or legal guardian and where permitted by applicable law. The parent or legal guardian may request access to, correction of, or deletion of the minor’s personal data and may withdraw consent. UNOAH does not

knowingly permit minors to use the Service without the required consent and supervision.

5. Security

We implement appropriate technical and organisational measures to protect your data, including encryption in transit (TLS), hashing of direct identifiers before analytics, access controls, and monitoring. No method of transmission or storage is completely secure; where required by law we will notify the competent authority and/or affected users of a personal data breach.

6. Changes to this policy

We may update this Privacy Policy from time to time. For material changes, we will provide notice by email or a prominent in-app notice at least fourteen (14) days before they take effect.

7. Contact

- Privacy & data requests: privacy@unoah.com
- India Grievance Officer: grievance-india@unoah.com
- General support: hello@unoah.com
- Supervisory authorities: Data Protection Commission, Ireland (dataprotection.ie); the supervisory authority where you live or work in the EEA or the UK; Data Protection Board of India; UAE Data Office (dataoffice.ae); KSA SDAIA (sdaia.gov.sa).