

Privacy Policy — Common Terms

The parts that apply to every UNOAH product

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1. Who is responsible for your data

The UNOAH application and related services (the “Service”) are operated and published by ARIANEXT TECHNOLOGIES PRIVATE LIMITED (“Arianext”, “we”, “us”, “our”), a company incorporated under the Companies Act, 2013, which is the Data Fiduciary responsible for your personal data under India’s Digital Personal Data Protection Act, 2023.

- Registered office: No. 246/21, 1st Floor, Vengaivasal Main Road, Rajakilpakkam, Kanchipuram, Tamil Nadu, India 600073
- CIN: U62011TN2025PTC176553
- GSTIN: 33ABCCA0833D1ZE

UNOAH is a brand owned by UNOAH AI LTD, a company licensed in the Dubai International Financial Centre (DIFC) (Commercial Licence No. CL13235), on whose behalf Arianext develops and operates the Service.

For any privacy matter, contact privacy@unoah.com.

Grievance Officer (in accordance with the DPDP Act, 2023):

- Name: Viswaraj M
- Designation: Grievance Officer (Chief of Product, Technology)
- Email: grievance-india@unoah.com
- Address: as per the registered office above.

2. Data retention

We retain your personal data for as long as your account is active and as needed to provide the Service. When you delete your account, we delete or irreversibly anonymise your personal data within a reasonable period, except where we are required to retain certain records to comply with legal, tax, accounting, or security obligations.

3. Your rights

Subject to your local law, you have the right to access, correct, and request erasure of your personal data; to withdraw consent; to object to or restrict certain processing; and, under the DPDP Act, to nominate an individual to exercise your rights in the event of death or incapacity. To exercise any right, contact privacy@unoah.com or use the in-app controls. You can request account deletion at any time at <https://unoah.com/delete-account> or from within the app. We respond within the timelines required by applicable law and, where no shorter mandatory period applies, within ninety (90) days.

4. Children

UNOAH may collect and process the personal data of users under 18 only with verifiable consent from a parent or legal guardian and where permitted by applicable law. The parent or legal guardian may request access to, correction of, or deletion of the minor’s personal data and may withdraw consent. UNOAH does not knowingly permit minors to use the Service without the required consent and supervision.

5. Security

We implement appropriate technical and organisational measures to protect your data, including encryption in transit (TLS), hashing of direct identifiers before analytics, access controls, and monitoring. No method of transmission or storage is completely secure; where required by law we will notify the competent authority and/or affected users of a personal data breach.

6. Changes to this policy

We may update this Privacy Policy from time to time. For material changes, we will provide notice by email or a prominent in-app notice at least fourteen (14) days before they take effect.

7. Contact

- Privacy & data requests: privacy@unoah.com
- India Grievance Officer: grievance-india@unoah.com
- General support: hello@unoah.com
- Supervisory authorities: Data Protection Board of India; UAE Data Office (dataoffice.ae); KSA SDAIA (sdaia.gov.sa).